

# Automated document delivery

Distribute reports by email from Microsoft Dynamics 365 Business Central

## Zetadocs Delivery



### Consolidated batch emails of Business Central documents

All types of financial reports, including customer invoices and statements, can be converted into PDF format and delivered in batches by email directly from Microsoft Dynamics 365 Business Central or Microsoft Dynamics NAV.

Zetadocs retrieves each recipient's information directly from Business Central or NAV and, based on their requirements and preferences, customers receive documents by email or printout.\* When several documents in a batch are for one recipient, they are grouped into a single email for convenience, rather than being sent individually.

Flexible delivery rules can overwrite the default contact details in Business Central or NAV on a per document basis. For example, quotes can be sent to a different customer contact than invoices, and extra contacts can be added as additional recipients. The From email address for each document type can also be set so that replies can be received to a different shared mailbox.

### Consistent personalized content, every time

Zetadocs ensures documents are delivered with a professional appearance and consistent content, every time. Customized templates mean that every email and document is aligned with corporate branding, with appropriate logos.

Additional document attachments, such as terms and conditions or other supporting documents, can be automatically appended to reduce time spent managing document delivery runs.

### Store documents in SharePoint or network folders

Automated filing of delivered documents can be to a network folder\* or indexed with metadata and stored in SharePoint. This ensures customer information is available online for search and retrieval across the organization, including by colleagues who do not have access to Business Central or NAV.

### Further customization and scheduling of batches

Zetadocs Delivery Plus\* can be further customized to meet complex business rules and individual requirements. Invoices over a certain value can be copied to the sales director or Zetadocs can be programmed to switch the template and attachment that is automatically applied, based on what's been invoiced.

### At a glance

**Deliver documents in batches** that satisfy customers' delivery preferences

**Schedule batches automatically** to be sent as background tasks

**Consolidate multiple documents** for the same recipient within a batch

**Add attachments automatically** such as terms and conditions or other supporting documents

**Automatically file copies** in SharePoint® or network folders

**Send from all Business Central or NAV clients** in the office or on the go

**Send documents and view archived copies** without leaving Microsoft Dynamics® using Zetadocs' seamless integration

**Activity Log** gives you a full record of all sent and archived documents

**Add additional email recipients** or set the From address using delivery rules

**Customize your email templates** for consistent corporate branding



### Technical Information

For details of supported platforms and other system requirements, please visit: [www.equisys.com/zdtechinfo](http://www.equisys.com/zdtechinfo)

In addition to automating the distribution of Business Central or NAV documents in just a few clicks, Zetadocs Delivery Plus can be customized to schedule the delivery of these personalized batches to run as a background task. It can be programmed to email customers automatically as their accounts fall due, then send out month-end statements to customers with unpaid invoices and go on to chase overdue payments with wording to match the lateness of each one.

## Seamless integration with Microsoft Dynamics that's simple to implement

Zetadocs is designed for Business Central and NAV. This means you don't need to leave Microsoft Dynamics to send out batches of invoices using contacts in the database, check the delivery progress of these emails using the Zetadocs Outbox, or view in the Zetadocs Documents FactBox what has been sent and archived. The Zetadocs Activity Log also gives you a full audit history and record of all documents sent with Zetadocs.

Zetadocs supports all Business Central and NAV clients, so no matter if you are using the Business Central web client, the Business Central app on devices or even the NAV Windows client installed directly on your desktop or streamed to your PC via ClickOnce, you can use Zetadocs to send batches of personalized documents electronically.

## Features

Delivering Business Central and NAV documents with Zetadocs	Zetadocs Express	Delivery Essentials	Delivery Plus*
Email any report as a PDF from Business Central or NAV, saving copies automatically to an electronic archive†	●	●	●
Send from the Web client or mobile app on devices, in the office or on the go	●	●	●
Deliver documents in batches by email or hard copy to satisfy customers' preferences*		●	●
Use flexible delivery rules to add additional email recipients (To/Cc/Bcc) or set the From address		●	●
Consolidate multiple documents to the same recipient within a batch, so they receive one email		●	●
Add attachments automatically such as terms & conditions or other supporting documents		●	●
Personalize email subject and message using templates to guarantee consistent delivery content		●	●
File copies into configurable folders by date/customer/type in an electronic archive		●	●
Schedule delivery of invoices or other Business Central or NAV reports to send in the background automatically†			●
Customize to meet your individual requirements using the Zetadocs Delivery SDK‡			●

\* Zetadocs Delivery Plus, hard copy output and archiving to network folders are currently only available for Business Central and NAV when deployed on premises

† Some Business Central reports require customization by an Equisys Solutions Partner using the SDK – see [www.equisys.com/zdtechinfo](http://www.equisys.com/zdtechinfo) for details

‡ Requires Zetadocs Delivery Plus and customization by an Equisys Solutions Partner using the SDK; currently only available for Business Central and NAV when deployed on premises