

“We can easily retrieve any document we need with just a few clicks, saving us time and reducing our need for physical document storage.”



## About Flair Rugs

Flair Rugs is a leading company in the world of rugs and home decor. With a passion for design and quality craftsmanship, they offer a wide range of stylish and contemporary rugs that effortlessly elevate any living space. With a focus on customer satisfaction, Flair Rugs strives to provide exceptional service, making it easier for customers to find the perfect rug to enhance their homes.

## Challenges

Flair Rugs' previous document management system proved unreliable and inefficient, resulting in delays and errors in their workflows. Some of the key challenges they encountered included:

- **Lost or misplaced documents:** The lack of a centralized repository made it difficult to locate crucial documents, leading to delays in processing orders and inquiries.
- **Inefficient information retrieval:** Without a streamlined system, Flair Rugs struggled to quickly access relevant documents, hampering their ability to respond promptly to customer queries and demands.
- **Lack of visibility:** The absence of a comprehensive document management solution made it challenging for Flair Rugs to track the status of documents, leading to miscommunications and bottlenecks in their processes.

## Zetadocs

Zetadocs provides AP automation, document management and expense management solutions for Microsoft Dynamics 365 Business Central and NAV customers.

The Zetadocs suite integrates with Business Central and NAV to accelerate invoice processing, manage travel and business expenses, automate delivery of documents such as invoices or statements, and enable quick and easy document capture, storage and retrieval using Office 365 or network folder archives.

This enables more efficient work practices, time and money savings, and better customer service offering.

**Check out our apps available on AppSource**



## Benefits of implementing Zetadocs:

By adopting Zetadocs, Flair Rugs successfully overcame these obstacles and experienced tangible benefits. Gareth Luke, Infrastructure Analyst at Flair Rugs, details these below:

- **Centralized repository:** *“With a centralized and secure document repository, we no longer need to spend time and resources manually managing our documents. We can easily retrieve any document we need with just a few clicks, saving us time and reducing our need for physical document storage.”*
- **Improved operational efficiency:** *“We have seen a significant improvement in our operational efficiency. By automating many of our manual document processes, we have been able to save time and reduce the risk of errors or delays. This has allowed us to focus on other important areas of our business, such as customer service and product development.”*
- **Reduced costs:** *“Utilizing Zetadocs’ centralized repository significantly decreased document storage and retrieval expenses. Quick and easy access to documents reduced reliance on physical storage, saving time and resources.”*
- **Enhanced compliance:** *“Zetadocs has helped us to improve our compliance and regulatory processes. With better control over our document workflows, we can ensure that all our documents are accurate, up-to-date, and compliant with relevant regulations. This has given us greater peace of mind and has helped us to avoid costly fines or penalties, especially when dealing with documents required for loading and importing containers.”*

*“Overall, Zetadocs has provided us with a range of tangible benefits. We believe that it has been an excellent investment for our organization, and we would highly recommend it to others looking to improve their document management processes.”*

Gareth Luke, Infrastructure Analyst at Flair Rugs

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 **Zetadocs**

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