National Citizen Service case study

"The implementation was a very smooth and quick process, we were up and running in less than a day"

Zetadocs
Expenses

National Citizen Service

Before introducing Zetadocs Expenses staff claimed expenses using a very cumbersome process which required spreadsheets to be filled out, printed, physically signed by line managers and for receipts to be stapled together.

This meant that staff couldn't always get their claims approved quickly if line managers weren't physically available and it meant finance would spend hours checking each line followed policy guidelines, sifting through stacks of paper and re-keying information into the finance system.

Introducing Zetadocs Expenses has really improved the process and experience, we can set policy rules to reduce the number of checks finance need to manually do, expenses are approved by line managers quickly and finance spend no time retyping claims and can instead focus on a high level review. This saves the organisation hours each week and staff have been very positive about the new claim process especially about the simplicity.

The implementation was a very smooth and quick process, we were up and running in less than a day and spent little time in the consultation period. I would recommend Zetadocs Expenses to other organisations.

Zetadocs Expenses

Zetadocs Expenses is an award-winning expense management service designed for Microsoft Dynamics 365 Business Central and NAV.

It saves finance teams time by dispensing with spread sheets and the traditional paper-based processing of business expenses incurred by staff.

Zetadocs

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